

# 2023 Aetna Medicare Advantage Plan Information

Thank you for your interest in applying for the Aetna Medicare Advantage plan. Below are links to the items which are part of the Enrollment Packet you would receive if we were to mail it to you. Please take note and make sure to review the information. You will be receiving an "Enrollment Verification Call" from Amerigroup within 7 days of the application receipt.

## Enrollment Packet – click links below to download and save documents

Star Rating: [HMO](#) / [PPO](#)

Application Download: [Sound HMO](#) / [Sound PPO](#) / [Inland](#) / [SW Washington](#) / [South Central](#) / [Mason](#)

Summary of Benefits: [Preferred 380 PS](#) / [Value 126](#) / [Value Plus 003](#) / [Choice Plan 127](#) / [Select 128](#) /

[Eagle 330 PS](#) / [Elite 009](#) / [Platinum Plus 004](#) / [Prime 008](#) / [Eagle 330 In](#) / [Elite 007](#) / [Value 001](#) /

[Preferred 380 In](#) / [Choice 393](#) / [Value 010](#) / [Platinum 011](#) / [Choice 379](#) / [Value Plus 149](#) / [Eagle 330 SC](#) /

[Eagle 330 SW](#) / [Elite 006](#) / [Value 005](#)

[Provider Search](#)

[Pharmacy Search](#)

[Formulary](#)

## Initial Enrollment Period (IEP)

If you are new to Medicare, you can enroll during your Initial Enrollment Period (IEP); the three months before, the month of, and the three months after your Part B effective date. Once you have been enrolled in a Medicare Plan, you can only make changes during the Annual Enrollment Period (AEP). Please be aware of the AEP dates are now October 15<sup>th</sup> to December 7<sup>th</sup>. This will give you a January 1<sup>st</sup> effective date for your new plan.

## Annual Enrollment Period (AEP)

Applications must be signed and dated on, or between October 15<sup>th</sup> and December 7<sup>th</sup>. ***If they are signed prior to October 15<sup>th</sup> they will be returned to you with a new application.*** If they are received after December 7<sup>th</sup>, you will not be able to change plans until the next AEP for January of the following year.

## Special Enrollment Period (SEP)

There are a number of reasons for Special Enrollments; Loss of a job that provides benefits, death of a spouse who's plan provided benefits, moving to an area where your old plan is not available, etc...

Once you submit your application to us, we will review your application for completeness and accuracy before we submit it to the company. You may fax, upload, email or mail your application in to CDA Insurance:

**CDA Insurance LLC**

PO Box 26540

Eugene, Oregon 97402

Fax: 1.541.284.2994 or 888.632.5470

Secure File Upload: [Click here](#)

Email: [cs@cda-insurance.com](mailto:cs@cda-insurance.com)

If you should have any questions on the application, please call a licensed insurance agent at 1.800.884.2343 or 1.541.434.9613. Our website: <https://medicare-washington.com>

Y0062\_MULTIPLAN\_CDA INSURANCE Washington 2023 (Pending)



# 2023 Summary of Benefits

Aetna Medicare Eagle Plan (PPO)  
H5521 - 330



Here's a summary of the services we cover from January 1, 2023 through December 31, 2023. Keep in mind: This is just a summary. Need a complete list of what we cover and any limitations? Just visit [AetnaMedicare.com](https://www.aetnamedicare.com) where you'll find the plan's Evidence of Coverage (EOC) or you may call us to request a copy.

## We're here to help

You may have questions as you read through this information. And that's OK — we're here to help.

### Not a member yet?

Call 1-833-859-6031 (TTY: 711)

October 1–March 31: 8 AM–8 PM local time, 7 days a week

April 1–September 30: 8 AM–8 PM local time, Monday–Friday

An Aetna® team member will answer your call.

### Already a member?

Call 1-833-570-6670 (TTY: 711)

8 AM–8 PM, 7 days a week.

An Aetna team member will answer your call.

2023-H5521.330.1

# Are you eligible to enroll?

H5521-330

## To join Aetna Medicare Eagle Plan (PPO), you must:

- Be entitled to Medicare Part A
- Be enrolled in Medicare Part B
- Live in the plan's service area

**Service area: Washington:** Benton, Clark, Cowlitz, Franklin, King, Kitsap, Lewis, Mason, Pierce, Skagit, Snohomish, Spokane, Stevens, Thurston, Walla Walla, Yakima

**Plan type:** Aetna Medicare Eagle Plan (PPO) is a PPO plan. This is a Medicare Advantage plan that does not cover prescription drugs. You can use in-network and out-of-network providers. You will typically pay more for out-of-network care.

## Compare our plan to Medicare

To learn more about the coverage and costs of Original Medicare, look in your “*Medicare & You*” handbook. View it online at [www.medicare.gov](http://www.medicare.gov) or get a copy by calling **1-800-MEDICARE (1-800-633-4227)**, 24 hours a day, 7 days a week. TTY users should call **1-877-486-2048**.

### What you should know

- **Primary Care Physician (PCP):** You have the option to choose a PCP. When we know who your doctor is, we can better support your care.
- **Referrals:** Aetna Medicare Eagle Plan (PPO) doesn’t require a referral from a PCP to see a specialist. Keep in mind, some providers may require a recommendation or treatment plan from your doctor in order to see you.
- **Prior authorizations:** Your provider will work with us to get approval before you receive certain services. Benefits that may require a prior authorization are listed with an asterisk (\*) in the benefits grid.

You can find more details on each benefit listed below in the Evidence of Coverage (EOC).

Plan costs & information	In-network	Out-of-network
Monthly plan premium	\$0 You must continue to pay your Medicare Part B premium.	
Part B premium reduction	\$60 Reduction of the monthly premium you pay to the Social Security Administration.	
Plan deductible	\$0	\$0
Maximum out-of-pocket amount	\$5,500 for in-network services.	\$8,950 for in- and out-of-network services combined.
	The most you pay for copays, coinsurance and other costs for medical services for the year. Once you reach the maximum out-of-pocket, our plan pays 100% of covered medical services. Your premium doesn’t count toward the maximum out-of-pocket.	

Primary benefits	Your costs for in-network care	Your costs for out-of-network care
<b>Hospital coverage*</b>		
Inpatient hospital coverage	\$425 per day, days 1-5; \$0 per day, days 6-90.	50% per stay
	You pay \$0 for days 91 and beyond.	
Our plan covers an unlimited number of days, subject to medical necessity.		
Outpatient hospital observation services	\$425 per stay	50% per stay
Outpatient hospital services	\$275	50%
Ambulatory surgical center	\$195	50%
<b>Doctor visits</b>		
Primary care physician (PCP)	\$0	50%
Specialists	\$35	50%
Preventive care (e.g., certain vaccines, breast cancer screenings, diabetes screenings, etc.)	\$0 For a full list of other preventive services available, see the EOC. Some covered services may have a cost associated.	0%–50%
	0% out-of-network for the pneumonia, influenza, Hepatitis B, and COVID-19 vaccines. 50% out-of-network for all other Medicare-covered preventive services.	
<b>Emergency &amp; urgent care</b>		
Emergency care in the United States	\$110	
Urgently needed services in the United States	\$35	
Emergency & urgently needed services worldwide	Emergency services: \$110 Urgently needed services: \$110 Ambulance (ground and air): \$265	
<b>Diagnostic testing*</b>		
Diagnostic tests & procedures	\$0	50%
Lab services	\$0	50%

Primary benefits	Your costs for in-network care	Your costs for out-of-network care
Diagnostic radiology (e.g., MRI & CT scans)	\$295	50%
Outpatient x-rays	\$0	50%
<b>Hearing, dental, &amp; vision</b>		
Diagnostic hearing exam	\$0	50%
Routine hearing exam	\$0	50%
	We cover one exam every year. All appointments should be scheduled through NationsHearing.	
Hearing aids	\$0 copay up to a maximum amount of \$1,250 per ear, every year. You are responsible for any costs over this amount.	
	NationsHearing will manage your hearing aid benefits. All hearing aids must be purchased through NationsHearing.	
Dental services (in addition to Original Medicare coverage)	\$0 for preventive services (e.g., oral exam, x-rays and cleaning)	20% for preventive services (e.g., oral exam, x-rays and cleaning)
	\$0 for comprehensive services (e.g., fillings and extractions)	20% for comprehensive services (e.g., fillings and extractions)
	Our plan pays up to \$1,750 every year for covered services. Cosmetic services, such as teeth whitening, are not covered. You are responsible for any costs over this amount.	
	This plan uses the Aetna Dental PPO Network. You can see in- or out-of-network providers for dental services (out-of-network providers must be licensed in the U.S.). Note: Most out-of-network providers will bill us directly. If you use one who won't bill us, you can pay for covered services and ask us to reimburse you.	
Glaucoma screening	\$0	50%
Diagnostic eye exams (including diabetic eye exams)	\$0	50%
Routine eye exam (eye refraction)	\$0	50%
	We cover one exam every year.	
Contacts, eyeglasses and upgrades (in addition to Original Medicare coverage)	\$250 reimbursement every year.	
	You can see any licensed vision provider in the U.S. If you choose to receive services through EyeMed, your EyeMed provider will apply your allowance at the point of service and bill us directly. This eliminates the need for you to submit a reimbursement request.	
<b>Mental health services*</b>		



Primary benefits	Your costs for in-network care	Your costs for out-of-network care
Inpatient psychiatric stay	\$1,871 per stay	50% per stay
Outpatient mental health therapy (individual)	\$40	50%
Outpatient psychiatric therapy (individual)	\$40	50%
<b>Skilled nursing*</b>		
Skilled nursing facility (SNF)	\$0 per day, days 1-20; \$196 per day, days 21-100	50% per stay
	Our plan covers up to 100 days per benefit period.  Prior authorization is required and patient must meet CMS criteria for medically necessary skilled care to be covered.	
<b>Therapy*</b>		
Physical and speech therapy	\$25	50%
Occupational therapy	\$25	50%
<b>Ambulance &amp; routine transportation</b>		
Ground ambulance (one-way trip)	\$265	\$265
Air ambulance* (one-way trip)	\$265	\$265
Routine transportation (non-emergency)	Not Covered	Not Covered
<b>Medicare Part B drugs*</b>		
Medicare Part B only covers certain medicines for certain conditions. These medicines are often given to you in your doctor's office. They can include things like vaccines, injections, and nebulizers, among others. They can also include medicines you take at home through special medical equipment.		
Chemotherapy drugs	20%	50%
Other Part B drugs	20%	50%

\* Prior authorization may be required for these benefits. See the EOC for details.

Other benefits	Your costs for in-network care	Your costs for out-of-network care
<b>Equipment, prosthetics, &amp; supplies*</b>		
Diabetic supplies	0%–20%	0%–20%
	We only cover OneTouch/Lifescan supplies, including test strips, glucose monitors, solutions, lancets and lancing devices for \$0.  Note: In case of an approved prior authorization, other brands or	

Other benefits	Your costs for in-network care	Your costs for out-of-network care
	types of devices may be covered at 20%.	
Durable medical equipment (e.g., wheelchair, oxygen, continuous positive airway pressure (CPAP))	20%	50%
Prosthetics (e.g., braces, artificial limbs)	20%	50%
<b>Substance abuse*</b>		
Outpatient substance abuse (individual therapy)	\$40	50%

\* Prior authorization may be required for these benefits. See the EOC for details.

Additional benefits and services provided by Aetna Medicare Eagle Plan (PPO)	Benefit information	
	Your costs for in-network care	Your costs for out-of-network care
24-Hour Nurse Line	Speak with a registered nurse 24 hours a day, 7 days a week to discuss medical issues or wellness topics.	
Acupuncture care	Medicare-covered services: \$20 Routine acupuncture services: \$20	Medicare-covered services: 50% Routine acupuncture services: 50%
	American Specialty Health will manage your acupuncture benefit. For routine services, we cover up to twenty four visits every year as necessary to meet your individual needs. On your initial visit, your provider will discuss and establish your treatment plan.	
Chiropractic care*	Medicare-covered services: \$20 Routine chiropractic services: \$20	Medicare-covered services: 50% Routine chiropractic services: 50%
	American Specialty Health will manage your chiropractic benefit. For routine services, we cover up to twelve visits every year as necessary to meet your individual needs. On your initial visit, your provider will discuss and establish your treatment plan.	
Naturopathic physician services	\$20	50%
	Naturopathic medicine combines modern and traditional approaches with more natural and wellness-based methods of treatment.	
	American Specialty Health will manage your naturopathic benefit. We cover up to 12 visits per year as necessary to meet your individual needs. On your initial visit, your provider will discuss and	



Additional benefits and services provided by Aetna Medicare Eagle Plan (PPO)	Benefit information	
	Your costs for in-network care	Your costs for out-of-network care
	establish your treatment plan.	
Therapeutic massage	\$20	50%
	<p>Therapeutic massage uses a variety of massage techniques to relieve or reduce chronic muscle or joint pain.</p> <p>American Specialty Health will manage your therapeutic massage benefit. We cover up to twenty four visits every year as necessary to meet your individual needs. On your initial visit, your provider will discuss and establish your treatment plan. Services must be medically necessary as determined by American Specialty Health.</p>	
Physical and memory fitness program	<p>Physical fitness program: Basic membership at participating SilverSneakers® facilities. Or, if you prefer to exercise at home, you can also get an at-home fitness kit. Additionally, through the SilverSneakers program, you have access to classes and workshops taught by instructors trained in senior fitness, workout videos, a mobile app, and online fitness nutrition tips. You will have access to online enrichment classes to support your health and wellness, as well as your mental fitness.</p> <p>Memory fitness program: You'll also have access to BrainHQ, an online memory fitness program. It contains brain exercises and assessments, as well as a library of information on activities that contribute to brain health. You can log in and use BrainHQ from your internet-connected computer, tablet, or smartphone (or all three) on a schedule that works for you.</p>	
Meals	When you get home after an inpatient hospital or skilled nursing stay, we cover up to 14 home-delivered meals over 7 days. You will be contacted to schedule delivery (if eligible) and meals will be provided through GA Foods®.	
Over-the-counter items (OTC)	<p>Get over-the-counter health and wellness products by phone, online, or at select participating stores.</p> <p>Our plan pays up to a maximum amount of \$120 quarterly.</p> <p>OTC Health Solutions will manage your OTC benefit. See the OTC catalog for a list of eligible items. You can find the catalog at <a href="https://www.cvs.com/otchs/MyOrder">CVS.com/otchs/MyOrder</a>.</p>	
Resources For Living®	Resources For Living helps connect you to resources in your community such as senior housing, adult daycare, meal subsidies, community activities and more.	
Telehealth*	This plan covers certain Telehealth services (a cost share may apply). Members should contact their doctor for information on what	

Additional benefits and services provided by Aetna Medicare Eagle Plan (PPO)	Benefit information	
	Your costs for in-network care	Your costs for out-of-network care
	<p>telehealth services they offer and how to schedule a telehealth visit. Depending on location, members may also have the option to schedule a telehealth visit 24 hours a day, 7 days a week via Teladoc, MinuteClinic Video Visit, or other providers that offer telehealth services covered under your plan.</p>	
Visitor/travel benefit	<p>Allows you to remain in your plan for up to 12 months when you are outside of our plan’s service area.</p> <p>You can see an Aetna Medicare participating provider anywhere in the United States who accepts PPO members and pay in-network cost shares. Not all providers participate in the multi-state network. You also have the option of seeing a non-participating provider and paying the out-of-network cost for the visit. Contact us for help finding a participating provider in the area you’re traveling to.</p> <p>Plan rules continue to apply. Prior authorizations are required for certain services.</p>	

\* Prior authorization may be required for these benefits. See the EOC for details.

Aetna, CVS Pharmacy® and MinuteClinic, LLC (which either operates or provides certain management support services to MinuteClinic-branded walk-in clinics) are part of the CVS Health family of companies.

Aetna Medicare is a HMO, PPO plan with a Medicare contract. Our DSNPs also have contracts with State Medicaid programs. Enrollment in our plans depends on contract renewal.

See Evidence of Coverage for a complete description of plan benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by service area. Out-of-network/non-contracted providers are under no obligation to treat Aetna members, except in emergency situations. Please call our member services number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services. The provider network may change at any time. You will receive notice when necessary. Participating physicians, hospitals and other health care providers are independent contractors and are neither agents nor employees of Aetna. The availability of any particular provider cannot be guaranteed, and provider network composition is subject to change.

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